



# 2020 SWIM CENTER POLICIES & PROCEDURES (PHASE ONE)

- Hours of Operation: 11am to 7pm daily (PHASE ONE).
- SVCC reserves the right to check and/or approve any and all property brought into the Swim Center.
- All Members MUST check-in at the Cabana upon entry. We will verify identity via photos in database and use Member Numbers for check-in purposes.
- Parent(s)/Guardian(s) will be responsible for the actions of all individuals they sign in and/or take responsibility for.
- Guests must be accompanied by a member at all times. The Guest Fees will be:
  - o Weekdays - \$7.00 on weekdays
  - o Weekends - \$10.00 on weekends

Note: A Guest is Anyone NOT living in your household.
- All Food and Beverages must be purchased from SVCC. Food is to be consumed in the designated areas (i.e. inside the Gazebo, at the tables by the Cabana).
- No Outside coolers (drinks or food) of any kind may be brought into Swim Center.
- Cabana: Members – You may open a tab with signature or pay and close out your purchases as you go. Non-Members must leave a credit card with Cabana Staff to open a tab. Receipts will be available at the Welcome Center desk the following day.
- Children under 14 must be accompanied and supervised by an adult at all times.
- No lifeguard will be on duty at any time.
- No inflatables / flotation devices (exception: arm floaties for toddlers and noodles).
- No Pets.
- No regular diapers or pullups allowed - Swim Diapers Only.
- No jogging, running, No diving or flips from side of pool, etc.
- No foul language.
- No touching the Mushroom (i.e. climbing, sliding, stuffing the top, etc.).
- No balls, kickboards, boogie boards or other similar items.
- No throwing of any objects.
- Disposal of garbage is your responsibility.
- Clubhouse (including Swim Center) Parking
  - o SVCC COMMUNITY CARTS can be parked in designated spots behind the Clubhouse.
  - o ALL OTHER TRANSPORTATION - Must be parked in designated parking areas in the main parking lot. This includes personal golf carts or other utility vehicles (designated spots in parking lot) and bikes, scooters, etc (put in racks). Concrete sidewalks and Cart Paths are NOT open for any traffic other than SVCC carts.

## BEHAVIOR ISSUES

Behavior issues will be handled in the following manner:

1<sup>ST</sup> Incident: The Pool Attendant will stop the person(s), if a child(ren), the parent(s) or guardian(s) and remove them from the pool for 5 minutes.

2<sup>ND</sup> Incident: The Pool Attendant will stop the person(s), if a child(ren), parent(s) or guardian(s) will be asked to leave the pool for the remainder of the day.

**PLEASE NOTE: LOST & FOUND ITEMS WILL BE KEPT FOR UP TO ONE WEEK AND THEN DONATED!**