

March 13, 2020

Dear Shadow Valley Members and Guests,

We are closely evaluating and monitoring the coronavirus situation and all aspects of our operation with the safety of our members, guests and staff as our primary concern.

Our janitorial service provider is paying extra attention to cleaning all the high touch areas such as door handles, hand rails, chairs desk, phones, keyboards, light switches, counters, coffee pots, etc. They are now using a chemical manufactured by Spartan Products called Super HDQ Neutral. This is hospital grade disinfectant that is used in operating rooms for terminal cleans.

The application of common sense health practices and respect for others will go a long way toward preventing problems. We will appreciate your cooperation and assistance in helping keep Shadow Valley a healthy environment for everyone.

Golf Course Safety Measures:

- Golfers please leave flagsticks in the hole, fewer hands that touch the flag the better.
- All ball washers will be removed from the golf course until further notice.
- All bunker rakes will be removed until further notice.
- The maintance staff will rake bunkers once a day.
- Local rule is in effect, place your ball in the bunker in a undisturbed area no closer to the hole.
- Please use your feet to level the bunker as best as you can.
- All water coolers will be removed until further notice.
- Please help us by discarding your trash at the bathrooms or when you return your cart, the fewer hands that touch trash the better.

Tennis Center Safety Measures:

All water coolers will be removed until further notice.

At this point, we have not changed any of our services or any planned events.

Thank you,

Richard C. Reaves General Manager

Shadow Valley Country Club 7001 W. Shadow Valley Road Rogers, AR 72758 Cell: 479-903-4141 Fax: 479-203-0006

rich@shadowvalleyinfo.com